

HARRIS
REGIONAL HOSPITAL

A Duke LifePoint Hospital

SWAIN
COMMUNITY HOSPITAL

A Duke LifePoint Hospital



MyHarrisRegional.com

68 Hospital Road, Sylva, North Carolina 28779 | 828.586.7000

MySwainCommunity.com

45 Plateau Street, Bryson City, North Carolina 28713 | 828.488.2155

Our mission of Making Communities Healthier® has always been central to the contributions we make to the western North Carolina area. As our region found itself impacted by the COVID-19 pandemic, that mission became even more critical to the well-being of our community. We are proud to be part of a national health care network that provided quality care for more than 20,000 COVID-19 patients in 2020 – including those here at home. Duke LifePoint Healthcare's continued support – and yours – allows us to create places where people choose to come for health care, physicians want to practice and employees want to work. As we look ahead to a bright future, we look forward to further enhancing how we serve our neighbors today and for generations to come. Thank you.

— Steve Heatherly, CEO



In 2020, we...



...added 16 employed
and affiliated providers



...made more than \$9 million
in capital improvements



...distributed a payroll of \$58,593,570
to nearly 900 employees



...donated nearly \$30 million
in services to those in need



...paid \$5,982,772 in taxes

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high-quality care. This year, we added providers in neonatology, cancer care, general and breast surgery, OB/GYN, urology, ENT, primary care, orthopaedics, heart care and more.

By continually investing in our facilities, we're helping to ensure that we continue to meet our community's health care needs. This year's investments included our Harris Regional Cancer Center, 3D mammography technology for breast screenings and cardiovascular testing equipment.

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high-quality care and service.

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.

We are proud to be a leader in our region, and our dedication to ensuring fiscal responsibility extends both to our hospital and to our community.



Swain Community Hospital is shown here.
A photo of Harris Regional Hospital appears on page one.



The Harris Regional Cancer Center officially opened in October 2020, enhancing and expanding cancer care for western North Carolina.

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SPONSORSHIPS AND DONATIONS

It was our pleasure to be able to support the following activities and organizations during the past year:

- Blue Ridge FQHC
- Cherokee County Schools
- Graham County
- Graham County Schools
- Great Smokies Health Foundation
- Jackson County Chamber of Commerce
- Jackson County Fellowship of Christian Athletes
- Jackson County Schools
- Smoky Mountain High School
- Southwestern Community College
- Swain County Caring Corner
- Swain County Schools
- The Christmas Collection of Jackson County
- The Community Table
- Western Carolina University

ECONOMIC IMPACT

Charity and other uncompensated care

(includes charity care, uninsured discounts and uncompensated care) **\$29,953,473**

Community benefit programs..... **\$514,108**

Financial contributions\$77,282

Professional development\$187,603

Tuition reimbursement\$11,089

Physician recruitment\$230,505

Community health services\$7,629

Taxes paid **\$5,982,772**

Property and other taxes\$541,567

Provider taxes.....\$1,982,537

Payroll taxes.....\$3,082,955

Local sales taxes\$120,765

State sales taxes\$254,948

2020 TOTAL: \$36,450,353

2020 Board of Trustees

OFFICER

David S. Thomas, MD, Chair
Radiation Oncology,
Harris Regional Cancer Center

MEMBERS

Mark Engel, MD
Family Medicine, (Emergency Department/
Hospitalist Physician),
Swain Community Hospital

Steve Heatherly
CEO, Harris Regional Hospital/
Swain Community Hospital

Nicholas Jernigan, MD
Pediatrics, Chief of Staff

Doug Keskula, PhD
Professor, Department of Physical Therapy,
Western Carolina University

Brad McAbee, MD
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Harris Regional Hospital/
Swain Community Hospital

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Assistant Vice President
of Specialty Affiliations,
Network Services,
Duke University Health System

Al Wilson, MD
Radiologist,
Carolina West Radiology, P.A.

Duke LIFEPOINT HEALTHCARE

Charity care and other uncompensated care includes charity care, uninsured discounts and uncompensated care. Physician recruitment costs include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits and contract labor costs. Capital investments include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates and routine facility upkeep and maintenance. All references to "LifePoint," "LifePoint Health" or the "Company" used in this release refer to subsidiaries of LifePoint Health, Inc.

Duke LifePoint Healthcare, a joint venture of Duke University Health System, Inc. and LifePoint Health, was established to build a dynamic network of hospitals and health care providers. The joint venture, which brings together LifePoint's experience in community-based hospital management and Duke's world-renowned leadership in patient safety and clinical quality systems, is strengthening and improving health care delivery by providing community hospitals the clinical, quality and operational resources they need to grow and prosper. For additional information, visit dukelifepointhealthcare.com