Our mission of Making Communities Healthier® has always been central to the contributions we make to Haywood County and the surrounding area. As our region found itself impacted by the COVID-19 pandemic, that mission became even more critical to the well-being of our community. We are proud to be part of a national health care network that provided quality care for more than 20,000 COVID-19 patients in 2020 – including those here at home. Duke LifePoint Healthcare’s continued support – and yours – allows us to create places where people choose to come for health care, physicians want to practice and employees want to work. As we look ahead to a bright future, we look forward to further enhancing how we serve our neighbors today and for generations to come. Thank you.

— Greg Caples, CEO

In 2020, we...

- added 58 employed, affiliated and telehealth providers
- made approximately $2.6 million in capital improvements
- distributed a payroll of $62,857,232 to approximately 870 employees
- provided more than $20 million in services to those in need
- paid $7,853,870 in taxes

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high-quality care. This year, we added providers in pediatrics, pain management, pathology, emergency medicine, nephrology, primary care and telehealth.

By continually investing in our facilities, we’re helping to ensure that we continue to meet our community’s health care needs. This year’s investments included a nuclear medicine camera replacement, a new MRI monitoring system, anesthesia machines and more.

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high-quality care and service.

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.

We are proud to be a leader in our region, and our dedication to ensuring fiscal responsibility extends both to our hospital and to our community.
ECONOMIC IMPACT

Charity and other uncompensated care (includes charity care, uninsured discounts and uncompensated care) ....$20,749,962

Community benefit programs ..................... $359,906
Financial contributions .................................. $38,376
Professional development .............................. $2,370
Tuition reimbursement ................................. $46,210
Physician recruitment .................................. $272,950

Taxes paid .................................................. $7,853,870
Property and other taxes ............................... $341,957
Provider taxes ........................................... $2,908,321
Payroll taxes ............................................. $3,213,759
Local sales taxes ........................................ $446,732
State sales taxes ........................................ $943,101

2020 TOTAL: $28,963,738

SPONSORSHIPS AND DONATIONS

It was our pleasure to be able to support the following activities and organizations during the past year:

- Altrusa International
- Big Brothers Big Sisters
- The Community Kitchen
- Haywood4Good
- Haywood Christian Ministries
- Haywood County Schools Foundation
- Haywood Pathways
- Haywood Waterways Association
- Mountain Projects
- Power of Pink

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2020 Board Chair Mark Clasby, who passed away in spring 2021. We are grateful for his 15 years of guidance and service.